

JOB POSTING

Ozone Zipline Tour Guide, YMCA Camp Kern, Oregonia, Ohio

YMCA of Greater Dayton

All applications to be submitted by May 22 2009

Fulltime, Non-exempt

\$9 / hr. – 40Hours per week

General Function:

Under the direction of the Ozone Zipline Adventures Director, in accordance with the Mission Statement, Vision Statement, Code of Excellence, and purpose of the Association, the Ozone Zipline Tour Guide will be responsible for; safety of all guests on tour; facilitation of group tours on the Zipline; ensuring all guests have a positive experience; delivering local history / nature based curriculum during tour; check in and check out procedures; transporting guests using camp minibus and other smaller duties required to ensure the safe operation of the tour. The Ozone Zipline Tour Guide will work with the YMCA Camp Kern team in order to increase program potential and will have a commitment and responsibility to high quality program operations and customer service.

Essential Functions:

The Ozone Zipline Tour Guide will be required to possess skills appropriate to facilitate the Ozone Zipline Tour. Training is available. Other important competencies of the Ozone Zipline Tour Guide include:

- Develop effective relationships with guests.
- Provide excellent customer service to all guests.
- Deliver high quality curriculum to all guests.
- Assist in year round group recruitment.
- Facilitate and monitor Ozone Zipline to ensure safety procedures are being followed.
- Maintain all pertinent equipment and supplies.
- Develop new curriculum programming to fit the expanding needs of guests.
- Actively participate in annual Strong Kids Campaign.
- Attend required trainings.
- Uphold guidelines as outlined in the Employee Handbook of the Association.
- Perform all other duties as assigned by supervisor.

Know How:

Education and Certifications- A high school diploma is required. Applicable experience is preferred but not required. Certification requirements include: CPR/AED, First Aid, Blood Borne Pathogens and Child Abuse Prevention. Training is required within the first 45 days.

Skills and Abilities- This person must be able to communicate effectively with both adults and children in both group and individual settings. Must be able to handle stressful situations calmly and effectively. This person must be able to handle multiple tasks and be creative and motivated. Must have an attention to detail to ensure safety and overall positive guest experience. This person must have excellent interpersonal, verbal, and written communication skills.

Physical Demands- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.

The employee is required to stand and walk for long periods of time, to bend, lift and move objects. Must be able to work at heights for long periods of time. Must be able to pull and climb. Must be able to belay participants and carry out all physical demands of a Zipline Tour Guide.

Benefits:

All full time benefits available including health insurance, dental insurance, short/ long term disability, life insurance and paid vacation. On-site housing may be available and training is also available.

YMCA Camp Kern:

YMCA Camp Kern is located on 485 acres in the Little Miami River Valley. Each year over 30,000 guests visit Camp Kern, making our camp one of the largest in the United States. Program Departments include: Ozone Zipline Adventures, Conferencing and Retreats, Equestrian, Outdoor Education, and Summer Camp. Currently, Camp Kern has 55 year round staff and 110 seasonal summer staff. Camp Kern will celebrate 100 years of camping excellence in 2010.

Ozone Zipline Adventures –

A newly created department based around the Ozone Zipline Canopy Tour which is aiming to serve a variety of groups including corporations, universities, specialty groups, churches, interest groups, sports groups etc. We are aiming to accommodate up to 750 guests a week when fully operational.

To Apply:

Please send cover letter and resume to Chris Addison, Ozone Zipline Director at caddison@daytonymca.org .